

BAMC Satellite Parking FAQs

1. **Q. Can Staff park on campus when full implementation of the FSH satellite parking begins on 27 January?**
A. No. Staff will not be allowed to park on the BAMC campus. The following will be allowed:
 1. Staff with handicapped/DV plates 24/7
 2. Car-Poolers 24/7
 3. Between the hours of 1600 – 0500 BAMC staff can park on BAMC Campus
 4. Motorcycles and Bicycle riders will be allowed to park on BAMC Designated Areas 24/7
 5. BAMC staff can park on BAMC Campus on weekends and holidays
 6. Staff family members with medical appointments (patients) are allowed to park
2. **Q. Where can I find the bus schedule and maps of the satellite parking lots?**
A. The Bus schedule is posted on the BAMC intranet under News and Bulletins and on the SAMMC Website <http://www.sammc.amedd.army.mil> under SAMMC News.
3. **Q. How often will the BAMC shuttle pickup staff at FSH satellite parking lots?**
A. View the bus schedule for details specific to each lot. The first shuttle time in the morning varies by lot. The first shuttle at Binz-Engleman Lot (Archery Range) runs at 0500, but the first pick up at Stanley Lot is at 0630. From 0100-0500 buses will not run on a schedule, but a shuttle can be arranged by calling the BAMC PMO at 916-7000.
4. **Q. Will there be security provided for the FSH satellite parking lots?**
A. The parking lots have lights and bus shelters. FSH military police and BAMC provost marshal personnel will patrol the parking lots periodically.
5. **Q. Where is the shuttle drop off/pick up point at BAMC and in the Satellite parking lots?**
A. Shuttle riders will be dropped off and picked up at the Main (Bed Tower) Entrance to BAMC. Riders can be picked up at either the Main entrance or Medical Mall entrance during surge hours of 1530-1830.
6. **Q. How do I know what bus to board at the end of my duty day at BAMC?**
A. When leaving BAMC after your duty day, you can board any of the Satellite Parking shuttle buses to return to your vehicle. There are no specified buses for returning to the satellite lots.
7. **Q. Is there a shelter at the satellite parking lots for inclement weather, and are there security/emergency alert buttons and lighting in these lots?**
A. The satellite parking areas have shelters for inclement weather and lighting. There are no cameras or security/emergency alert buttons at this time.
8. **Q. After what time can you park at BAMC Campus in the evening and by what time does your car have to be removed in the morning to avoid a ticket?**
A. Staff can park on BAMC Campus 1600 – 0500. If you are here on the nightshift and you have to stay over for a case, etc. your vehicle can remain on the campus until you depart for home that morning.
9. **Q. How do people access the after-hours shuttle to get back out to the satellite parking lot (for example, residents leaving after a call day or ED residents leaving after the evening shift)?**

A. Shuttle bus operation starts at 0500 and ends at 0100. Shuttle transportation to your vehicle after 0100 can be coordinated by calling the BAMC Provost Marshall Office at 916-7000.

10. Q. What will the parking plan be for residents that park at BAMC for a Sunday call and then depart the hospital Monday? How will they avoid a ticket?

A. Residents can park on BAMC campus on the weekends at anytime. If the shift takes them into Monday, they do not have to move their vehicle until they depart for home on Monday morning.

11. Q. What is the parking plan for medical students?

A. They must park at the satellite parking lots with the rest of the BAMC staff.

12. Q. Can I park anywhere using my DV Plates?

A. Vehicles displaying disabled plates, disabled veteran plates, or permits are the only vehicles allowed to park in spaces clearly marked for the disabled. In some parking lots, the disabled spaces are colored red and others are marked in the traditional blue color. People who have a blue disabled parking permit or disabled veteran license plates can park in either the red or blue spaces. Those with a red disabled permit are only to park in the red spaces. If the parking lot ONLY has blue-colored spaces, then it is permissible for those with red permits to park in those spaces.

13. Q. What will we do if Salado Creek is flooded?

A. Utilize I-35.

14. Q. What do we do if we have an issue with the bus?

A. Send email to james.hobson@amedd.army.mil or anthony.wright@amedd.army.mil or call 916-7000.

15. Q. How long will satellite parking be in effect?

A. Until construction of the 5000 space parking garage, projected for completion in early 2011.

16. Q. What about parking for personnel coming from WHMC?

A. If their place of duty is BAMC, they will park in the satellite parking lots with the rest of the BAMC staff.

17. Q. Where will the Red Cross and BRAG volunteers park?

A. We greatly appreciate our volunteers at BAMC, but the patients are our first priority. We ask that our volunteers also park in the satellite parking lots and utilize the bus service along with BAMC staff. We are all dedicated to Warrior Service.

18. Q. Who will be affected by this busing program?

A. BAMC staff, WHMC staff with duty at BAMC, medical students and volunteers. The traffic flow on FSH will be impacted with a higher number of vehicles going through the gates in the mornings and evenings.

19. **Q. Why are so many parking spots being eliminated?**
A. A construction bubble must be erected to create a secure construction area. The largest employee parking lot (Lot E) must be closed to allow the new parking garage to be built in that location.
20. **Q. How many parking spots are being eliminated?**
A. Around 2,300. However, there will be no loss to patient parking.
21. **Q. How long is the bus ride from the satellite locations?**
A. During peak hours, approximately 15-18 minutes from the farthest lot (Stanley) and during non-peak hours 25-30 minutes from the farthest (Stanley) lot because more stops must be made.
22. **Q. Will people have to come in earlier to get to work on time?**
A. The recommendation is an additional half-hour to allow parking and shuttling.
23. **Q. How many buses will be running at peak times?**
A. There are 18 buses running with 1 on stand-by during peak times and 4 buses running at non-peak times.
24. **Q. Do you think satellite parking will have a negative impact on morale of the staff at BAMC?**
A. The mission at BAMC is “dedication to Warrior Service”. BAMC staff understand that the patient is the first priority at the hospital. When construction of the garage is complete, we will have ample parking for the staff and patients.
25. **Q. When will additional Carpool passes become available?**
A. All available carpool passes have been distributed. Sufficient passes were made and passed out for carpoolers to park in Lot F. Therefore, additional carpool passes will not be ordered/available until further notice. If this changes a BAMC wide email will be disbursed and updated information will be posted on the intranet.

Current carpool options are:

1. Seek out colleagues to add your name to their carpool pass. Maximum is 4 people per pass. Check out the Carpooling & Classifieds section on the intranet, under the News/Bulletins header to find someone to carpool with.
2. Put your name on the carpool pass waiting list. Email the Traffic NCO, Sgt. Wright @ Anthony.W.Wright@amedd.army.mil. Please note that this list is NOT a guarantee you will get a pass or that new passes will be available anytime soon.
3. If you know of departing personnel with a pass or who are currently carpooling with others, ask if you can have their pass or to be added to their pass. Update the carpool pass information by emailing Anthony.W.Wright@amedd.army.mil. Only 4 carpoolers allowed *per pass*.

Required information to update or obtain a carpool permit: Pass number, name, department, work phone number, VIN number; vehicle make, model, color, and license plate number; base decal number and expiration date; driver’s license number and state of issue.

26. **Q. Which of the three bus stop shelters adjacent to the Stanley Road parking lot is designated for BAMC shuttles?**

A. All three bus stops are designated shuttle stops for the Stanley Road parking lot. The bus drivers will stop and pick up all personnel they see within the general vicinity of the bus stop and the parking lot.

27. **Q. I have heard that Stanley road is closed until 0730 so that trainees on post can run on it. Is this true or not?**

A. False. PT hours are from 0530-0630, during which time Stanley Road is closed. Buses begin pick-up at this location at 0630 – after PT hours.

28. **Q. Can night shift personnel park on BAMC campus even if they get off-duty *after* 0500?**

A. BAMC staff are able to park on BAMC campus M-F 1600-0500, weekends, and holidays. Night shift staff whose workday ends *after* 0500 during a business day (M-F) may still park on campus without receiving a citation or having to move their vehicle off campus. Staff may park on BAMC on weekends and holidays.

29. **Q. If you are a BAMC employee, but have an appt to see a provider at BAMC that day; can you park in patient parking? If so, do you have to do something special to ensure that security knows that is why you are parking in patient parking that day?**

A. BAMC staff with medical appointments may park in patient parking for their appointment *only*. You may leave a sign on the dashboard clearly stating the appointment time and place in order to avoid receiving a citation. However, if a staff member's vehicle has been parked in patient parking an unreasonable amount of time past the appointment, a citation will be given. If staff or staff family members receive a ticket during a provider visit, please bring the appointment slip and see Sgt. Wright or Mr. Hobson at the Provost Marshal office for dismissal.

30. **Q. If employees have Disabled Vets (DV) plates, are they restricted to certain parking lots or can they park where ever there is space available with the exception of carpool, VIP, and expectant mothers parking spaces?**

A. Vehicles displaying disabled plates or placards and DV plates may park in spaces designated for the disabled. If there are no such spaces available, employees may park in a regular parking space.

31. **Q. What do I do if I have to be at work before 0500?**

A. You are still required to park in one of the satellite parking lots. Shuttle bus service will be provided as an on-call service from 0100-0500. Call BAMC dispatch at 916-7000 for pick-up.

32. **Q. All BAMC entrances were blocked this morning when my husband tried to drop me off, would you please tell me where (which entrance) he can drop me off every morning?**

A. Staff and visitors can be dropped off at the BAMC main entrance.

33. **Q. Are the buses going to stop at every parking lot when it departs BAMC?**

A. Yes. But if a passenger does not inform the driver of what lot to drop them off at, the driver will not stop there.

34. **Q. Housekeepers are being told they have to park on post; will get fired if they park at BAMC even though their shift does not start until 1630 hrs and they are told they cannot be assured a ride back to the post / car at 1:00 AM. Is this true?**

A. After 1600, staff is permitted to park on campus. If individuals are parked at satellite parking areas, a shuttle will be available until 0100. After 0100, staff must call dispatch at 916-7000 in order to be transported to their vehicles.